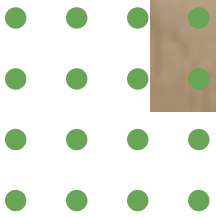


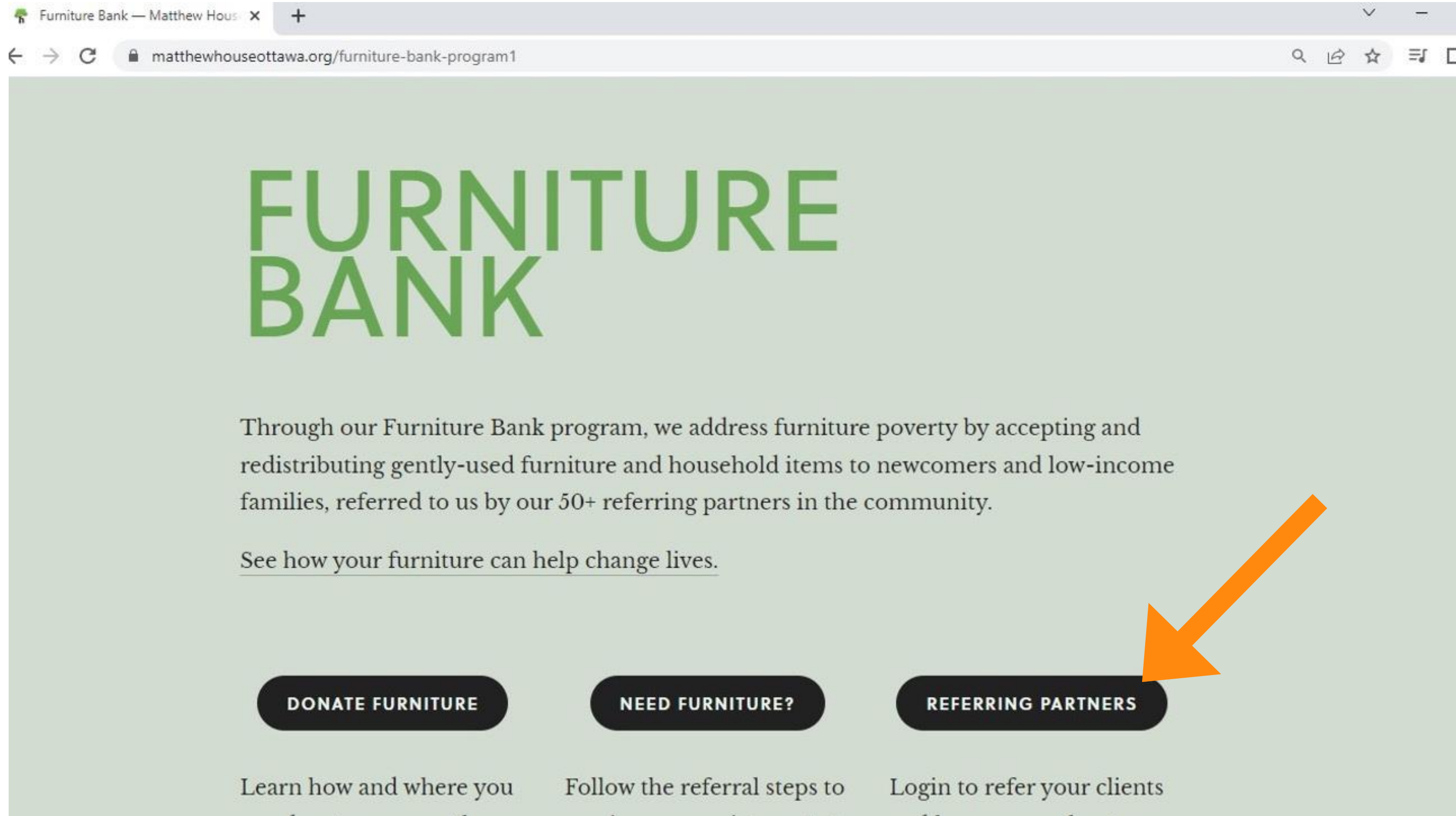


# How to refer clients to Furniture Bank





# CLIENT REFERRALS



Furniture Bank — Matthew House x +

matthewhouseottawa.org/furniture-bank-program1

# FURNITURE BANK


Through our Furniture Bank program, we address furniture poverty by accepting and redistributing gently-used furniture and household items to newcomers and low-income families, referred to us by our 50+ referring partners in the community.

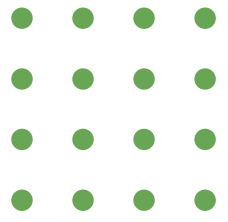
[See how your furniture can help change lives.](#)

**DONATE FURNITURE**  
Learn how and where you

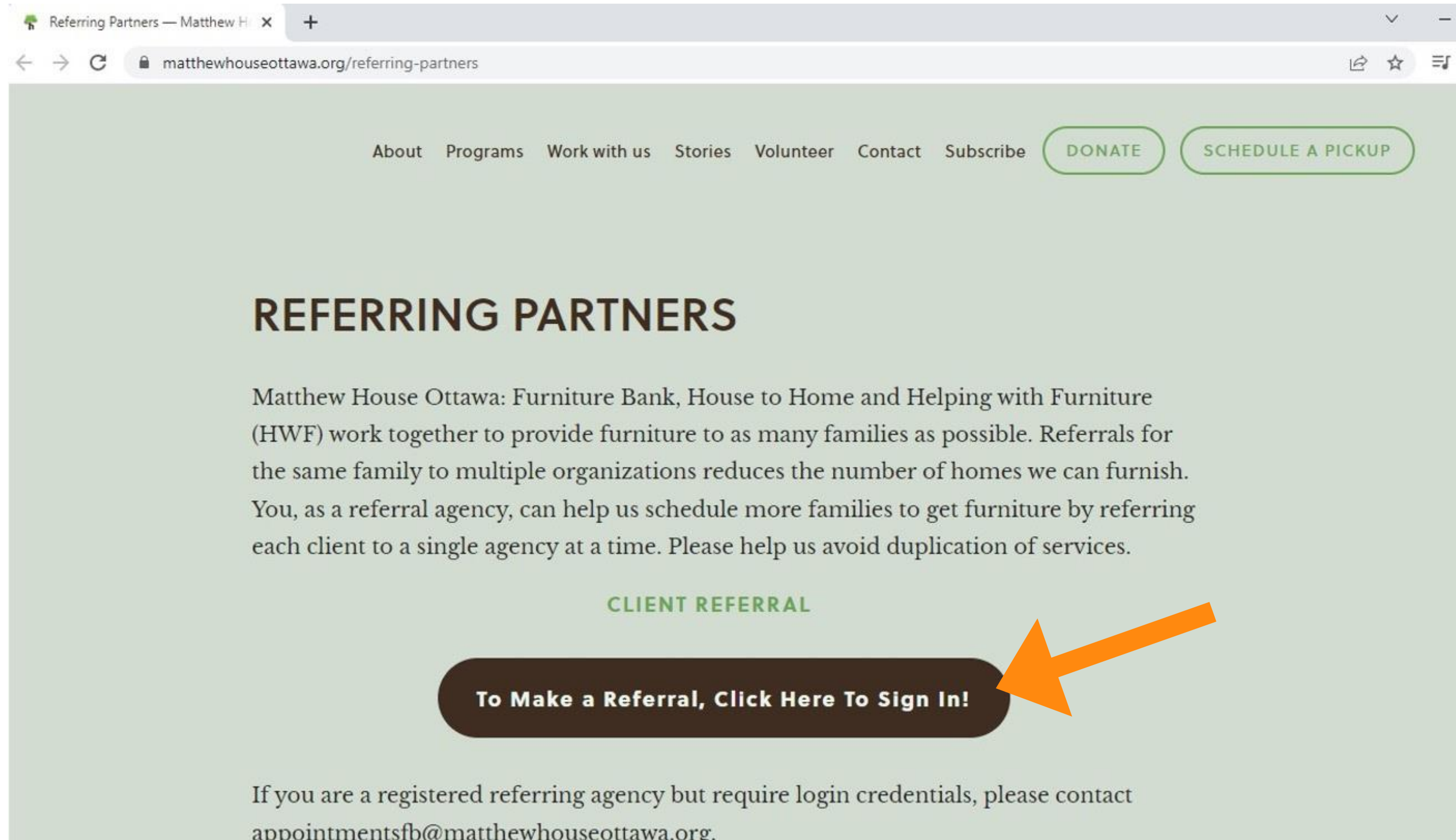
**NEED FURNITURE?**  
Follow the referral steps to

**REFERRING PARTNERS**  
Login to refer your clients





# CLIENT REFERRALS



Referring Partners — Matthew H x +

matthewhouseottawa.org/referring-partners

About Programs Work with us Stories Volunteer Contact Subscribe [DONATE](#) [SCHEDULE A PICKUP](#)

## REFERRING PARTNERS

Matthew House Ottawa: Furniture Bank, House to Home and Helping with Furniture (HWF) work together to provide furniture to as many families as possible. Referrals for the same family to multiple organizations reduces the number of homes we can furnish. You, as a referral agency, can help us schedule more families to get furniture by referring each client to a single agency at a time. Please help us avoid duplication of services.

**CLIENT REFERRAL**

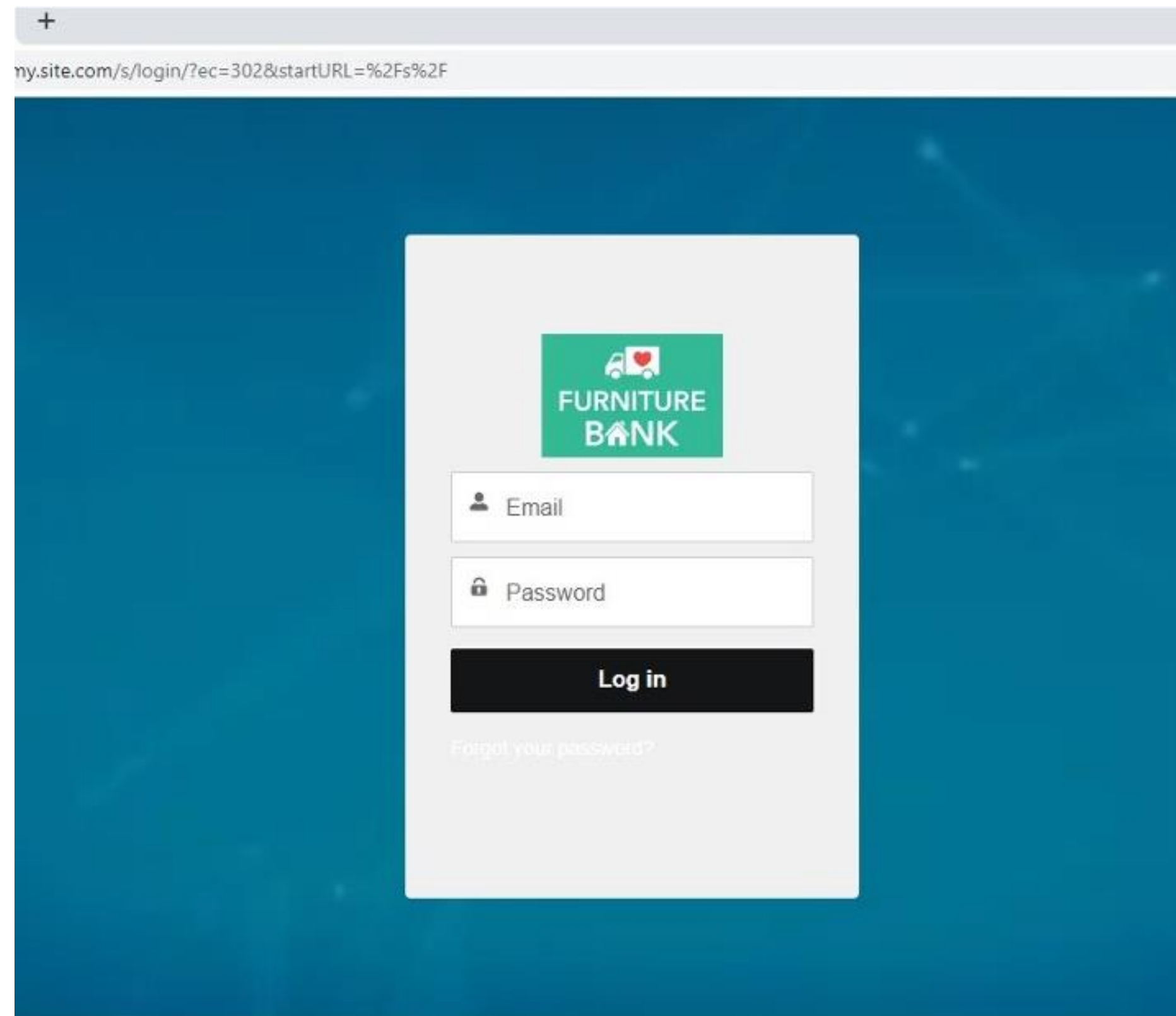
**To Make a Referral, Click Here To Sign In!**

If you are a registered referring agency but require login credentials, please contact [appointmentsfb@matthewhouseottawa.org](mailto:appointmentsfb@matthewhouseottawa.org).






# CLIENT REFERRALS



+

my.site.com/s/login/?ec=302&startURL=%2Fs%2F

  
FURNITURE  
BANK

Email

Password

Log in

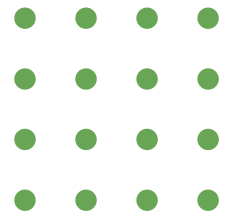
[Forgot your password?](#)

**For step by step information  
on filling the referral form  
please check the below  
training materials**

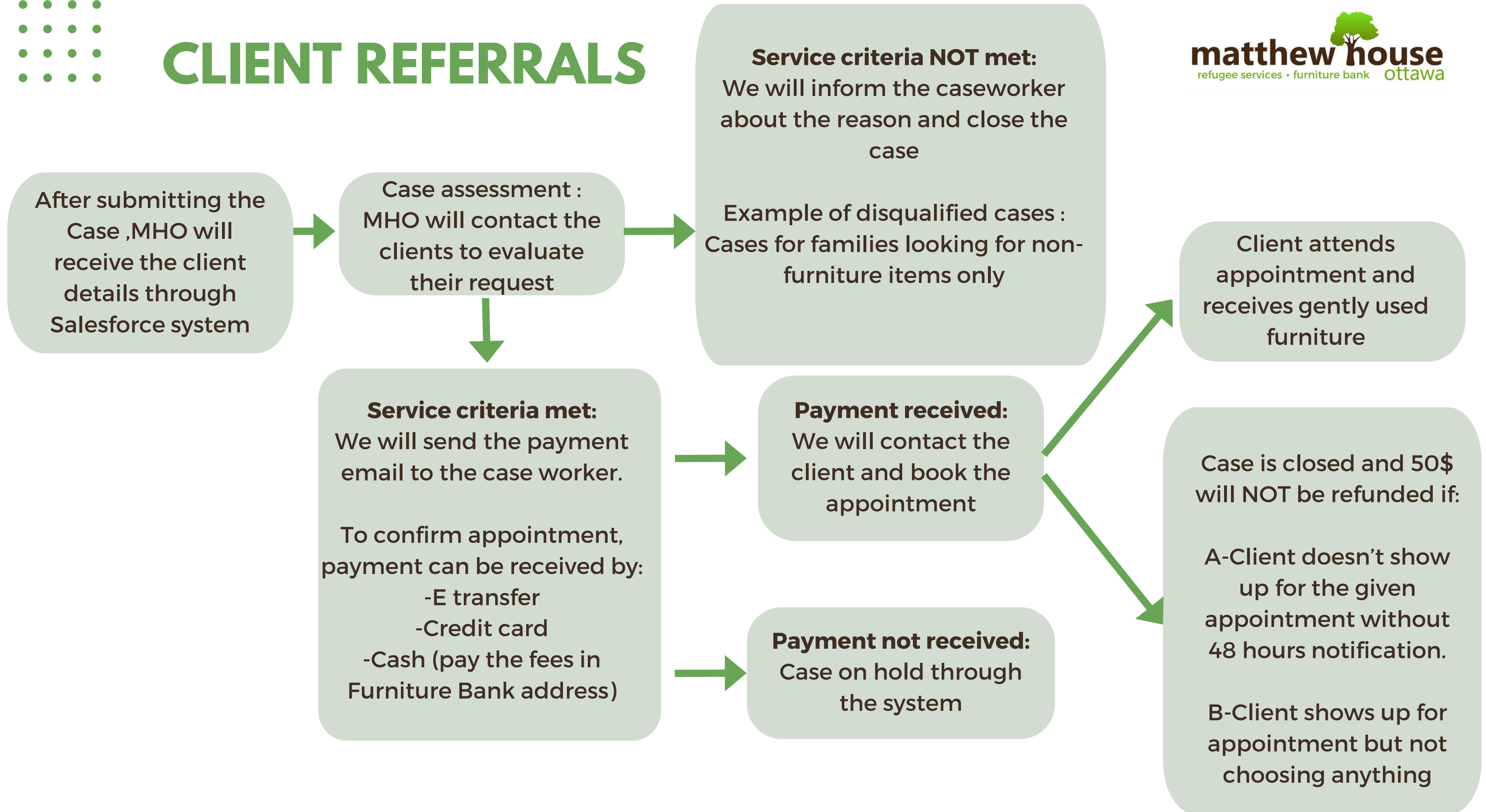
<https://fbss.furniturebank.org/courses/>

**Course Name :**  
**CASE SUBMISSIONS**  
**THROUGH COMMUNITY**  
**PORTAL (REFERRALS)**

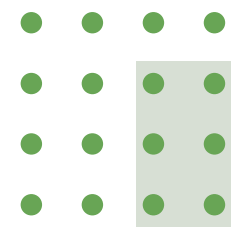




# CLIENT REFERRALS



# THANK YOU



[@MHOttawa](https://twitter.com/MHOttawa)



[facebook.com/MHOttawa](https://facebook.com/MHOttawa)



[matthewhouseottawa.org](https://matthewhouseottawa.org)

